AUTOMATIC
FIRE ALARM
MONITORING

Contact us to start the connection process

03 341 0464 info@afam.co.nz

A SMARTER FIRE MONITORING PARTNER - BUILT TO MAKE YOUR JOB EASIER

For building managers who want reliable monitoring, real reporting, and a fire system that works for their buildings.

Building owners are asking the right question

"What am I actually getting for my fire monitoring spend?"

It's a fair question, and the answer should be more than a green light on a panel. Most monitoring providers stop at a connection to FENZ and a contract that locks their buildings in for three or four years.

AFAM gives you the same fast, reliable FENZ connection, plus the visibility and reporting that changes fire monitoring from a compliance line item into a building performance tool.

Reasons service agents recommend AFAM

1. Independent eyes on every system

Real-time visibility on uptime, faults, and response times. Third-party assurance and data driven evidence for decision making.

2. AFAM does the heavy lifting on what to fix next

Manage your off-normal queue, spot recurring defects, and pull event history from any device. Service agents attend where they're needed with fewer surprises.

3. The full platform - not just a connection

Competitors sell a FENZ connection. AFAM gives you hardware, monitoring, portal, app, and reporting. Competitors can match the connection. They can't match the platform.

4. Better data, lower whole-of-life cost

Spot patterns before they become failures, defend maintenance recommendations with data, and reduce repeat callouts. Invest in the right areas to lower costs.

PROTECT YOUR BUILDINGS

Get in touch today!

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For more information:
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THE COMPLETE AFAM PLATFORM

CTU - the on-site hardware

Class-leading monitoring hardware at the panel. Battery backup for resilient communication.

AMS - the monitoring backbone

AFAM's distributed Automated Monitoring System routes every event to the right people: FENZ, the service agent, and (optionally) the building owner. Backed by a 24/7 New Zealand–based monitoring operation.

AFAM Portal

Mobile-friendly web portal giving service agents and clients a live view of every site - status, events, history, context, and live detector level floorplans.

AFAM AlarmTech App

Purpose-built for technicians. PFA management, off-normal queue, messaging, configurable alarms and on-call. iOS and Android.

Automated reports & notifications

Scheduled PDF reports, with separate views for building owners and service agents. Your tool for portfolio, bench marking, and decision making conversations.

MAKE AFAM PART OF YOUR SOLUTION

8,000+ buildings already

The fastest-growing accredited fire monitoring provider in New Zealand, built on customer service and continuous innovation.

Specialist focus, not a side business

AFAM does one thing: fire alarm monitoring. No security, no electrical, no CCTV side-business. That focus shows up in response times and accuracy.

No long-term lock-in contracts

Competitors hold building owners to 36-48 month contracts. AFAM doesn't. We earn the renewal every month based on performance, features, and value.

New Zealand owned and operated

Local ownership, local engineering, local 24/7 monitoring. When a client calls, our local team answers.

A REAL PARTNER TO YOUR BUSINESS

AFAM invests in the relationship through technical training and product updates, a direct line to our team (not a ticket queue), and shared access to the AFAM portal and AlarmTech app across your sites.

WANT TO KNOW MORE?

Book a 30-minute partner walk-through. We'll show you the portal, the AlarmTech app, and the reports conversation in action, using real (anonymised) building data.

Talk to your AFAM partner manager, or get in touch:

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